DR KHUROOS PRACTICE NEWSLETTER

Volume 1/ Issue 1 May/June 2024

ADDITIONAL ROLES STAFF:

Physician Associate

Clinical Pharmacist

First Contact Physiotherapist

Social Prescriber

Mental Health Practitioner

GP Assistant

SOCIAL PRESCRIBER WHAT IS A SOCIAL PRESCRIBER?

Social prescriber is someone who works closely with patients to assess their social, emotional and practical needs. Our practice social prescriber is Charlotte Rowley. Please see poster on areas the social prescriber covers.

Please ask the Doctor, the Reception Team or any member of staff to book an appointment with us!

Lucy.Davis@compass-support.org.uk Charlotte.Rowley@compass-support.org.uk

upport your

mental

07841 067 646 07976622807

be more active

We offer support in:

- Finances
- Housing
- Social Isolation and Loneliness
- Mental Health
- Family Difficulties
- Long term health conditions or disabilities
- Employment Support
- Independent Living

THE GP PATIENT SURVEY)



63% describe their overall experience of this GP practice as good ICS average 63% National average 71%

DOWNLOAD THE NHS APP NOW!

live well & more

independently



NHS

Download the app now to see what features you can access about your healthcare including:

- Ordering repeat prescriptions
- Viewing your medical record
- Viewing test results
- Plus other health information & advice.





44% or respondents find it easy to through to this GP practice by phone

ICS result: 39% National result 50%

TELEPHONY

With our Digital Telephony system we regularly audit our service to make improvements. Calls abandoned are monitored on a daily basis and contacted back and offered appointments or navigated to relevant service.

Regular reviews will also be taking place for call times to answer, waiting times before call abandonment and we will be offering Call back service.

ECONSULT

eConsult is a way to contact your GP practiced online, anywhere and anytime you have access to the internet, quickly and safely. eConsult is easy to use and will give your doctors all the information they need to triage and make sure every patient gets the care they need

Contact details:

Telephone: 0121 2032888 Website:drkhuroospractice.co.uk

Email Drkhuroo.practice@nhs.net



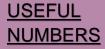
CERVICAL SCREENING

Cervical Screening is an important preventative measure for cervical cancer. Screening is done every 3 to 5 years depending on the person's age and the type of test. Its involves your nurse or gp taking samples of cells from the cervix to assess abnormalities using a screening method of a pap test which detects pre-cancerous or cancerous changes. It is offered to women with a cervix aged 25 to 64years old.

Most pharmacies can help you with seven common conditions without needing a GP appointment

- Sinusitis (adults and children aged 12 years and over)
- Sore throat (adults and children aged 5 years and over)
- (children and young adults aged 1 year to 17 years)
- Infected insect bite (adults and children aged 1 year and over)
- (adults and children aged 1 year and
- adults aged 18 years and over)
- Urinary tract infection (women, aged 16 to 64 years)

SPEAK WITH A LOCAL PHARMACIST WITHIN THE AREA FOR MORE INFORMATION.



Health Visitors **0121 8271997**

Family Planning **0121** 77**3373**7

Birmingham Healthy Minds 0121 301 2525

Out of hours GP : NHS111

Good Hope Hospital 0121 424 2000

Mental Health Birmingham and Solihull Urgent helpline – 0121 262 3555

<u>Local Pharmacies</u>

- Stockland Pharmacy
 0121 373
 9906
- Erdington Day & Night
 0121 382
 7477
- 3. Lodge
 Pharmacy
 0121 384
 3198



NHS

Providing NHS services