Dr Khuroo's practice

ADDITIONAL ROLES STAFF:

Physician Associate

Clinical Pharmacist

First Contact Physiotherapist

Social Prescriber

Mental Health Practitioner

GP Assistant

Registrar

Care Co-coordinator

FLU VACCINE AND COVID VACCINE APPOINTMENT

FLU VACCINE
Please remember to book your flu appointments. You can do this by calling the practice number. The practice has also been calling patient who are eligible to invite them for their flu vaccine. If you do catch the flu, your symptoms may be milder if you have had the vaccine.
By protecting yourself, you are also protecting other people who are more vulnerable.

COVID VACCINE
Covid vaccine appointments can be booked on the national booking service online for the nearest covid site to your address.

COLD WEATHER

As the weather gets colder, we can be more at risk of illness and health risks from the cold. The NHS website has advice on what to do if you are unwell. Please visit the following:

Winter vaccinations and winter health - NHS (www.nhs.uk)
Common cold - NHS (www.nhs.uk)
Flu - NHS (www.nhs.uk)

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eConsult is the first online consultation service to be integrated with the NHS App. It makes form-based remote consultations available at around a quarter of practices in England. Patients can use this forms-based service to request GP advice without the need to book an appointment or contact your practice face-to-face or by telephone.

If you cannot attend your appointment can you please let the surgery know so that we can offer the appointment to a patient who really needs it. In October 167 patients that did not attend their appointments.
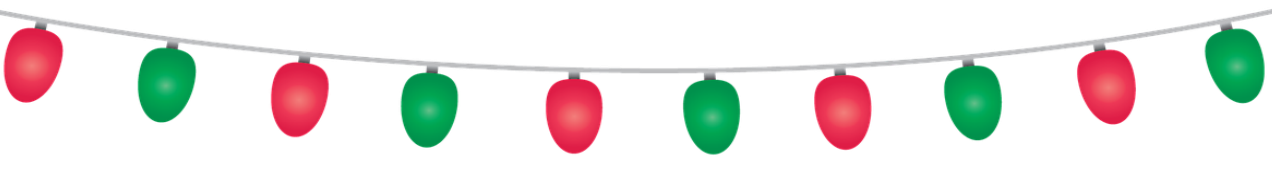
Patient Participation Group

- Do you want to improve health services in your local community?
- Do you want to have the opportunity to have a voice and get involved in the way your health service is run?
- Do you want to help shape and improve services and even get involved in shaping and delivering new and exciting services?

If you answered yes to any of the above questions then you may be the right person to join our new Practice Patient Participation Group.

Let us hear about your experiences, views and ideas for making our services better.

The practice is looking for people from all ages and backgrounds who are enthusiastic about influencing and improving the way that healthcare is delivered. If you are interested, please **complete our PPG Registration For**m

What is a care navigator?

A care navigator will make sure you get help from the right person at the right time.

To do this, care navigators **will need to ask why you are calling** so that they can arrange the right care or support for you.

Care navigators have been trained to keep information **confidential** and to provide a safe service.

Physio

Nurse

Pharmacy

If you have any questions, please speak to a member of our team

Patient can ring in the morning and care navigators will take the call and request for a brief description. This is to ensure that the patients are booked with the clinicians or signposted to a service relevant to their issue. Patients can ring for an appointment at 8am. Non-urgent can be sent as a e-consult via website and actioned 48 hours.

Please remember to order your medication a week before the Christmas break as it can become very busy during this period. To ensure you have got your medication over the Christmas break please order on time.

OPENING HOURS OVER THE CHRISTMAS BREAK

CHRISTMAS EVE – 8AM-8PM

CHRISTMAS DAY – CLOSED

BOXING DAY – CLOSED

FRIDAY 27TH DECEMBER 2024 – 8AM-6.30PM

NEW YEARS EVE- 8AM- 8PM

NEW YEARS DAY – CLOSED

THURSDAY 2ND JANUARY – 8AM – 8PM

Wishing everyone a Merry Xmas and a Happy New Year