

Dr Khuroo's Practice Newsletter

June - July 2026

<https://drkhuroospractice.co.uk/>

01212032888

Important Changes - No Longer Calling at 8am!

Recommended

Visit our website

Get in touch via our surgery's website. It's **fast**, **secure** and your request is delivered straight to our team.



From 1st June 2026, Dr Khuroo's Practice has changed to Total Online Triage

What this means is you NO longer call at 8am to book a GP Appointment. Every patient requesting for a GP Appointment will have to fill out a form for the GP to clinically assess and triage the form.

This means no more 8am calls, no more waiting in a queue wondering whether there may be appointments left and no more wondering if you'll ever see the GP.



We understand this is a huge change, but you are NOT alone!

Our friendly reception staff are here to help with any queries you may have in regards to this change.

Still confused? Let us explain how the Triage System will work:

- The patient fills out the triage form
- The form is then reviewed by the GP on the same day the request is put in (*if requested within out core hours*)
- The GP will clinically assess and triage your request
- After assessing this, the GP will either offer you a same-day (urgent) appointment, within a few days or refer you to another service that can deal with your query efficiently and quickly.

We want to reiterate - NO patient will be refused care!

Although we have certain extenuating circumstances that staff can help patients, it is the patient's responsibility to complete the form to request a GP Appointment.

Having Issues Going Online?

We understand some patients are not tech-savvy - hence why we have made it much clearer for those who may have difficulty in accessing these services.

"Unable to access the internet?" - pop into the practice and use our free WiFi

"Cannot use the form?" - ask your friends, family, carers, support workers or even a neighbour who can help you fill the form out.

If you are still genuinely struggling, under certain circumstances, the staff can help you.

Questions?

You may also wonder why Dr Khuroo's Practice is changing

This is due to NHS England and ICB guidelines to provide better quality of care for patients that need urgent help.

Additionally, it also ensures appointments are not first-come first-serve but that all requests are clinically assessed so those patients who urgently need to see the GP are prioritised.

Allowing patients to access healthcare easily, reduce the frustration of busy phone lines and ensure patients are seen by the right person, at the right time, in the right way.



The NHS provides **FREE** eye screening for people with diabetes aged over 12 years old.

HAVE YOU ATTENDED YOUR DIABETIC EYE SCREENING APPOINTMENT?

Eye screening is an important part of your diabetes care. Retinopathy often has no symptoms until the disease is advanced. If left undetected, it can lead to blindness.

BOOK YOUR DIABETIC EYE SCREENING

Diabetic eye screening is a test that looks for an eye condition called diabetic retinopathy that can be caused by diabetes.

If you have diabetes, you may be at risk of developing diabetic retinopathy which can cause sight loss if not treated.

Finding and treating it early can prevent or reduce damage to your eyes and sight loss.

If you have diabetes and aged over 12, you'll get a letter ever 1 or 2 years asking you to have the diabetic eye screening.

If you have not been called for the diabetic eye screening test or wanted more information on this, please call 01216612220.

Integrated Care System
Worried about your asthma?
Schedule an asthma review.
#AskAboutAsthma

HAVE YOU HAD YOUR ASTHMA REVIEW?

It's important to have your asthma review regularly to ensure the inhalers you have been prescribed with are clinically appropriate and helping you manage asthma.

Ensuring you monitor your asthma is the key way to prevent any exacerbation or flare ups of recurrent asthmatic episodes.

Our practice nurse conducting the asthma reviews will conduct a range of tests to ensure the inhalers you have been prescribed with are correct and that you are responding to the medication well.

This helps GP's manage your condition better and if any intervention is needed, they will be able to help control your asthma.

Call the surgery today to see if you are due for an asthma review.



Scan Me

Contact Us:

Scan the QR code above to be directed to our website.

Opening Hours:

Monday, Wednesday and Friday -
8am - 6:30pm
Tuesday & Thursday - 8am to 8pm

01212032888

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